

REFERRAL SOURCES

FOOD:

See food pantry list.

UTILITY HELP:

Goodwill (AEP ONLY): Neighbor to Neighbor program - 330-339-5994

Requirements:

- Must have paid \$100 in the last 90 days toward bill
- Must have disconnect; can be disconnect, however customer will have to contact AEP in addition to Goodwill
- Must sign up for PIP/HEAP, etc.
- Income guidelines apply
- One time a year.

Salvation Army (AEP ONLY): Neighbor to Neighbor Program – 330-364-3811 (must call for an appointment – no walk-ins)

Requirements:

- Must have paid \$100 in the last 90 days toward bill
- Must have disconnect; can be disconnect, however customer will have to contact AEP in addition to Salvation Army
- Must sign up for PIP/HEAP, etc.
- Income guidelines apply
- One time a year

Salvation Army (Dominion ONLY): Heat assistance - 330-364-3811 (must call for an appointment – no walk-ins)

- Available January through May
- Must be the primary heating source

Salvation Army: Emergency Food and Shelter Program (EFSP) - 330-364-3811 (must call for an appointment – no walk-ins)

- Available April until gone
- Co-pay may be required
- Must be behind on service
- Does not pay late fees or reconnect

Salvation Army: Ohio Stimulus/America Recovery and Reinvestment Act - 330-364-3811 (must call for an appointment – no walk-ins)

- Available until gone
- Must be able to make co-pay
- Must be behind on service
- Does not pay late or reconnect fees

Salvation Army: United Way Fee for Service – 330-364-3811 (must call for an appointment – no walk-ins)

- Helps with gas and/or electric
- Available January until gone
- \$175 cap

HEAP: Designed to help eligible low-income households meet the high costs of home heating. Applications available in August.

- Applications available at:
 - Call HEAP toll-free at 1-800-282-0880
 - Community Action Agencies (HARCATUS) 330-343-8770 or 740-922-3600
 - Local libraries
 - County Departments of Job and Family Services --Area Agencies on Aging
 - Local utility offices

WINTER CRISIS PROGRAM (WCP): Call HARCATUS 330-343-8770 or 740-922-3600 for an appointment after November.

- Proof of income at the time of application for all household members 18 and over
- Households must be disconnected, threatened with disconnection, or have less than a ten-day supply of bulk fuel
- Households must sign up for the Percentage of Income Payment Plan (PIPP) or another payment plan in order to receive emergency benefits
- Applications for WCP usually accepted November 1 through March 31

SUMMER CRISIS PROGRAM: 330-343-8770 or 740-922-2600

- Low-income households with an elderly member (60 years or older)
- Households that can provide physician documentation that cooling assistance is needed for a household member's health
- Electric bill payment assistance up to \$175
- Applications for SCP usually accepted July 1 to August 31

Dover CHIP Program: 330-343-0991

- Must reside in the City of Dover
- Security Deposits – Maximum combined total of \$1,100 for either rent or security deposit and basic utility service
- Utility payments – Maximum combined payment of \$450 one time to one or more utilities
- Income must be at or below 80% of HUD Section 8 median family income
- Must have income to qualify

Tuscarawas County CHIP Program: 330-343-0991

- Must reside inside Tuscarawas County but not in the cities of Dover, Uhrichsville, or New Philadelphia
- Security Deposits – Maximum combined total of \$1,100 for either rent or security deposit and basic utility service
- Utility payments – Maximum combined payment of \$450 one time to one or more utilities
- Income must be at or below 80% of HUD Section 8 median family income
- Must have income to qualify

HOPE Program (Housing, Opportunities, Partnerships, and Empowerment) – Contact: 330-343-8171

Requirements:

- Must have verified income at or below 50% of Area Median income
- Must be homeless or at risk of being homeless
- Must be 21 or older or
- Be a family with or without children or
- Young adults 18 to 24 who are leaving or have left the foster care system
- Must agree to case management services
- Must be a resident of Tuscarawas County
(Harrison and Carroll Counties apply elsewhere)
- Must be a US citizen or provide documentation of legal residence status

RENT/DEPOSIT HELP:

Salvation Army: 330-364-3811 (must call for an appointment – no walk-ins)

Emergency Food and Shelter Program (EFSP)

- Available April until gone
- Co-pay may be required
- Must be behind on service
- Cap of \$500

Fee for Service Program

- Available January until gone
- Cap of \$300

Tuscarawas County CHIP Program: Must reside inside Tuscarawas County but not in the cities of Dover, Uhrichsville, or New Philadelphia – 330-343-0991

- One time over the grant period
- RENT - Maximum of \$650
- Must bring rent current and out of arrearages
- Income must be at or below 80% of HUD Section 8 median family income
- Must have income to qualify
- SECURITY DEPOSITS – Maximum combined total of \$1,100 for either rent or security deposit and basic utility service

Dover CHIP Program: Must reside in the City of Dover – 330-343-0991

- One time over the grant period
- RENT - Maximum of \$650
- Must bring rent current and out of arrearages
- Income must be at or below 80% of HUD Section 8 median family income
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(Harrison and Carroll Counties apply elsewhere)
- Must be a US citizen or provide documentation of legal residence status

MORTGAGE HELP:

Tuscarawas County CHIP Program: Must reside inside Tuscarawas County but not in the cities of Dover, Uhrichsville, or New Philadelphia – 330-343-0991

- MORTGAGE - Maximum of \$1,000
- Must bring the mortgage current and out of foreclosure
- Income must be at or below 80% of HUD Section 8 median family income
- Must have income to qualify

Dover CHIP Program: Must reside in the City of Dover – 330-343-0991

- MORTGAGE - Maximum of \$1,000
- Must bring the mortgage current and out of foreclosure
- Income must be at or below 80% of HUD Section 8 median family income
- Must have income to qualify.

HARCATUS TRI COUNTY CAO, INC.: 740 922-6692 (Sandi Mann)

- Need name, address, and phone number; they will be contacted within a few days of referral and the paperwork will immediately start.