

## Save Money on your Telephone Bill

### Sign up for the Lifeline Assistance Program

The Public Utilities Commission of Ohio (PUCO) urges qualifying low-income residents to apply for Lifeline Telephone Assistance. Lifeline Assistance makes basic local telephone service more affordable for income-eligible families across Ohio. Those who qualify could receive discounts for monthly telephone bills and/or installation costs of telephone service. And now, some wireless companies offer Lifeline discounts.

#### Am I eligible?

You may qualify for Lifeline if your household income is at or below 150 percent of the federal poverty guidelines or if you participate in one of the following programs:

- Medicaid
- Food stamps
- General/Disability Assistance
- Supplemental Security Income (SSI)
- SSI - Blind and Disabled (SSDI)
- Public Housing Assistance/Section 8
- TANF/Ohio Works First
- National School Free Lunch Program
- Home Energy Assistance Program

#### 150% of Federal Poverty Guidelines

Household Size	Yearly Income	Monthly Income
1	\$16,335	\$1,361.25
2	\$22,065	\$1,838.75
3	\$27,795	\$2,316.24
4	\$33,525	\$2,793.75
For each additional add	\$5,730	\$477.50

#### What are the benefits?

Eligible low-income customers receive a monthly discount on basic local landline telephone service, waiver of installation charges, waiver of deposit fees, optional toll blocking at no charge and optional 900/976 blocking at no charge. Lifeline discounts are also available for some wireless companies.

#### Are there any restrictions?

Lifeline benefits may be applied to only one type of service – landline or wireless – and is limited to one line per household. You may have both landline and wireless service, but you, as a qualified customer, must choose which service includes the Lifeline benefits. An individual is only allowed to enroll in Lifeline once at the same address during a 12-month period. Other restrictions may apply.

#### How do I apply?

Contact your local landline or wireless phone company and ask to apply for Lifeline.

If you have any questions or have a complaint about Lifeline, please contact the **Public Utilities Commission of Ohio at (800) 686-7826.**