

SCHEDULING A RIDE

Information Needed to Schedule a ride:

- 48 Hour Notice
- Passenger Name
- Appointment Time
- Address of Pickup Location
- Address of Destination
- Time of Return Trip
- Uses a wheelchair/walker/cane
- Hearing/vision Impaired
- Will passenger have an attendant
- Will passenger have children

Passengers will be notified 24 hours in advance of their pickup time for the date they are to be transported.

Passengers should be ready and waiting for their ride about 15 minutes before their scheduled pickup time.

For more information, or to schedule a ride, call the Transportation Department between 8:00 am and 4:00 pm.

Phone: (330) 343-3668
Toll Free: 1-888-213-4452

Eligibility

To be eligible for transportation services, an individual must be a resident of Tuscarawas County

This pamphlet is available in other formats upon request.

REVISED 4/21/25



Transportation Service Hours

Monday – Friday 6:00 am to
6:00 pm

Office Hours: Monday-Friday
8:00am – 4:00pm
Funded by ODOT

MISSION STATEMENT

*The Society for Equal Access
Independent Living Center
assists individuals to become
more independent
within our community*

S.E.A.

**Society for Equal Access
Independent Living
Center, Inc.**

**22 Bank Lane
Dover, Ohio
44622**

**Phone: (330) 343-3668
TDD/OHIO 1-800-750-0750
(For the Hearing Impaired)**



SPECIALIZED **TRANSPORTATION PROGRAMS**

**SERVING THE ELDERLY AND
DISABLED
RESIDENTS OF
TUSCARAWAS COUNTY.**

Web: www.seailc.org

PASSENGER ASSISTANCE AND REASONABLE MODIFICATIONS

S.E.A. provides door-to-door service. Door-to-door service means from the van door to the passenger's home or office door.

-Drivers are not permitted to enter through the doorway to any home-Personal care attendant rides at no charge.

- Individuals needing a service accommodation or modification must notify SEA of the request when making a reservation.
- For more information regarding the reasonable modification policy or how to file a reasonable modification complaint, please contact Society for Equal Access at 330-343-3668
- SEA will do its best to accommodate all requests.

Passenger No-Shows

If a passenger does not notify S.E.A. one hour prior to the time of the trip request or does not show up at the scheduled time and location it will be considered a no-show. Continued no-shows will result in loss of transportation privileges through S.E.A.

About Society for Equal Access

The Society for Equal Access Independent Living Center, Inc. has been in operation since April 1990. S.E.A. is a consumer-controlled, cross-disability, private, non-profit organization operated by and for individuals with disabilities. S.E.A. currently serves residents of Belmont, Carroll, Coshocton, Guernsey, Harrison, Holmes, Jefferson and Tuscarawas counties in Eastern-Central Ohio. SEA transports the disabled, elderly and low income to non-emergency medical appointments.

ADA COMPLAINTS

Society for Equal Access operates in compliance with Title II of the ADA Act. Society for Equal Access/ILC does not discriminate on the basis of disability. If you feel you have been discriminated against on the basis of discrimination you may file an ADA discrimination complaint. To file a complaint, contact:

Ada Mears, Executive Director
330-343-3668; or

Email @ amears@seailc.org or
visit the administrative office

22 Bank Lane, Dover, Ohio 44622.

TITLE VI

Society for Equal Access transportation operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI or for more information on the civil rights program, or the procedures to file a complaint Contact:

Ada Mears, Executive Director
(330)343-9292; or

email @ amears@seailc.org or
visit the administrative office

22 Bank Lane, Dover, Ohio 44622.

Complaints may be filed directly with the FTA:

Office of Civil Rights,

Attention: Title VI Program Coordinator

East Building, 5th Floor-TCR

1200 New Jersey Ave., SE

Washington, DC 20590

PROGRAM OVERVIEW

The Society for Equal Access provides transportation services to individuals with disabilities who live in Tuscarawas County and need transportation to medical appointments. Individuals can be transported to medical appointments at medical facilities anywhere they need to go. S.E.A. contracts with the Department of Job and Family Services (JFS) Bureau of Vocational Rehabilitation (BVR), and local Nursing home facilities. These agencies pay transportation fees for those who qualify for their services. A sliding fee scale is available to individuals who do not qualify for fee paid services from the agencies listed above.

S.E.A. has various types of vehicles to fit special needs.

- Mini vans are used for individuals who do not have mobility impairment.
- Full sized vans with lifts are available for scooters, oversized wheelchairs and power chairs.
- Mini vans, equipped with ramps are available for manual wheelchairs and small power chairs.

All vehicles are equipped with safety equipment and safety inspections are performed on all vehicles yearly.

All S.E.A. drivers go through extensive training programs, have a background check and drug and alcohol screening.

